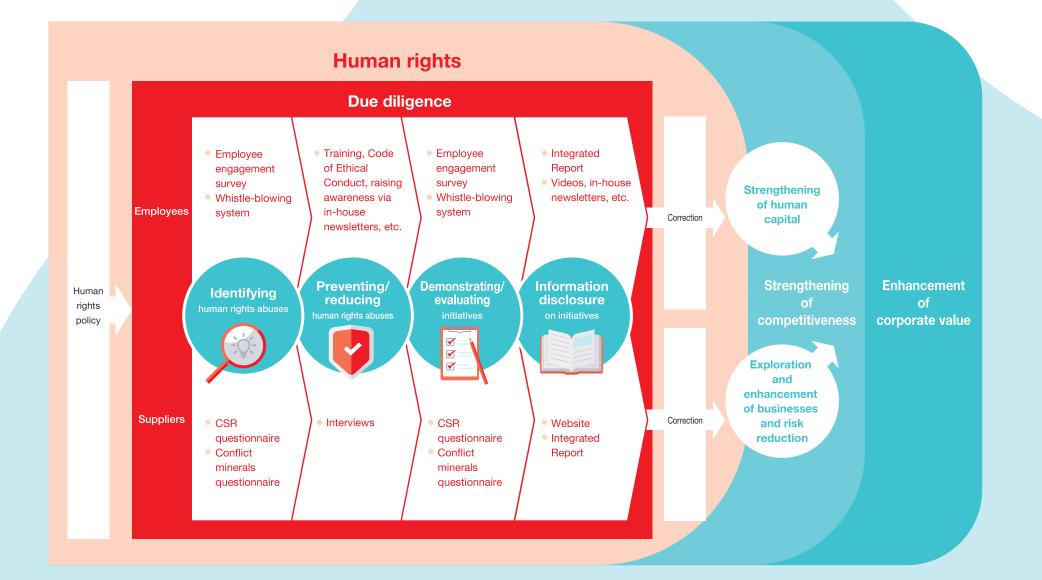


### **Special Feature** | NOF's Three Values Supporting the Solving of Social Issues





General Manager of Legal Department and Operating Officer

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# We are returning to the "norm" of companies and people to strengthen relationships with suppliers and employees.

## The key to corporate survival is raising awareness of fairness

Among the values of "Challenge," "Fairness," and "Harmony" put forth by the NOF Group, "Fairness" is a premise that all companies and employees should be aware of. Recently, several quality fraud and data tampering issues have occurred at domestic companies. We believe an important issue for the survival of a company is that employees are aware of fairness not only for the organization, but also as individual human beings, and that they continue to make correct decisions. Also, it is NOF employees who are involved in sales, which is the contact point with external parties, as well as discovering new suppliers and developing new products and technologies. In order to become an organization in which individual characteristics blend together and employees can continue to work with psychological security, we will instill the concept of fairness in each employee across NOF.

In addition, NOF has done business with many

suppliers up to present, but in order for us to decide to enter into and continue doing business with a supplier, we also require "fair and equitable treatment" from all suppliers as well. We will share the values of "Fairness" to strengthen relationships with our employees and the parties we work with, including our suppliers.

# **Expanding business with suppliers** through permanent transactions

Corporate human rights issues are attracting a significant amount of attention in society. In 2022, the Ministry of Economy, Trade and Industry (METI) released the Guidelines on Respecting Human Rights in Responsible Supply Chains, and NOF has also developed and continually implements its own action plans toward formulating a human rights policy, conducting human rights due diligence (human rights DD) and implementing relief measures. Among them, human rights DD

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Contents

Philoso Values

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Creation G

023

and implementing relief measures for relevant parties are topics that we believe the entire Company should be focusing on. In particular, the Purchasing Department conducts surveys and interviews with each supplier as part of its initiatives aimed at external parties. We have established a proprietary follow-up system by conducting awareness surveys on environmental conservation and occupational safety through the use of CSR\* questionnaires and the Responsible Mineral Procurement Survey, as well as holding interviews with suppliers who have issues to discuss measures together and reevaluating the effectiveness of such measures.

Future developments include (1) actions based on the values of "Fairness" and (2) the promotion of CSR-based procurement.

In respect of actions based on the value of "Fairness," in addition to standard evaluation items such as price and quality, we have also added environmental and human rights initiatives to our terms and conditions in order to provide a fair and equitable competitive environment and strengthen the partnership between NOF and its suppliers.

#### Questionnaire items

I. Corporate governance concerning CSR	VI. Quality and safety
Ⅱ. Human rights	VII. Information security
Ⅲ. Labor	VII. Supply chain
IV. The environment	IX. Living in harmony with local communities
V. Fair corporate activities	local communities

As for the promotion of CSR-based procurement, we will continue to conduct surveys and interviews using questionnaires and reflect CSR procurement standards in contract documents, and by doing so, reduce risks to business continuity and fulfill our social responsibility as a company. Also, through such CSR-based procurement, we will enhance the value of the NOF brand, which will not only ensure stable procurement, but will also lead to the discovery of new suppliers and the creation of business opportunities, thereby contributing to improving the competitiveness of our businesses.

## Widely gathering feedback to become a company where it is easy to work

The Legal Department conducts employee engagement surveys to visualize the status of the organization. The surveys include an open-ended section that we use to solicit a wide range of feedback from employees, such as whether they have experienced any gender discrimination or whether internal systems are easy to use.

Responses are then checked within the Legal Department, and measures in line with employee requests are considered and implemented as necessary. In particular, we will take measures to deal on a case-by-case basis with whistleblowing

incidents, the number of which increased sharply in fiscal 2022, while bearing in mind that the issues that have surfaced are just the tip of the iceberg.



Future developments include instilling in employees the values of fairness and an awareness of human rights. We do not merely subdivide internal rules, but also strive to update regulations and systems and educate employees so that they understand the significance of why the rules exist, and enhance human capital through the development of independent human resources and friendly competition among employees.

"Fairness" is a foundation that absolutely cannot be ignored in business. NOF's human rights initiatives for employees and suppliers aim to increase our corporate value by discovering and strengthening businesses and reducing risk, as well as enhancing market competitiveness.

#### Changes in whistle-blowing incidents\*



<sup>\*</sup> Aggregated as the NOF Group from fiscal 2019

\* CSR: Corporate social responsibility