



Marketing and labeling / Customer privacy

GRI 417-1/418-1

Marketing and Labeling

Statements and policies regarding responsibility for marketing and promoting processed foods

The Functional Foods Division provides commercial food products such as edible oils, functional food materials, and materials for health food to manufacturers of bread, confectionery, processed foods, and health foods for consumers. For labeling and advertising consumer food products, the information is based on the integrated data of each ingredient used in the food products, including raw materials, allergens, genetically modified substances, and the country of origin of the ingredients. To ensure that labels and advertisements are prepared correctly at consumer food manufacturers, we comply with food labeling laws and regulations and provide appropriate information to consumer food manufacturers.

Compliance for advertising, marketing, and labeling of processed foods

At the Daishi Plant, where the Functional Foods Division's products are manufactured, we have obtained the FSSC 22000 certification, an international certification for food safety, and operate the plant under its management system. Within the management system, there are requirements related to food labeling. In addition to regularly checking the latest food-related regulations, we also provide regular compliance training on food

defense and food fraud for the employees at the Daishi Plant. In addition, because correct food labeling is based on raw material information, we regularly evaluate raw material suppliers and conduct audits of suppliers when necessary. Through these activities, we manufacture our products using raw materials sourced only from trustworthy suppliers.

Customer privacy

NOF recognizes that compliance is the foundation of the company. We believe it is important to prevent any violation of laws, regulations, or the Code of Ethical Conduct from becoming serious or prolonged by preventing them or quickly taking corrective actions. We have set up our Compliance Hotline on our website for our business partners and other external parties.

To date, we have not received any reports through the Compliance Hotline.

Total number of substantiated complaints concerning breaches of customer privacy NOF Group

0

Total number of customer data breaches, thefts, and losses NOF Group

0